

2007-2012 STRATEGIC PLAN

SUPERIOR COURT OF CALIFORNIA, COUNTY OF EL DORADO

VISION AND MISSION STATEMENT

VISION STATEMENT: [The vision statement is the core values of the organization, i.e., the values that are intrinsic to the organization, that are independent of current trends, and that the organization wants to become or stay.]

The Court's core values are:

Justice. Providing exceptional, accessible and fair justice services to all.

Timeliness in disposing of matters brought to the Court and in staff's response to requests for information or assistance.

Accessibility through design of facilities, the use of technology, by providing for those with difficulty with communication in English or otherwise, and forms, procedures, and assistance that facilitate use of the Court.

Efficiency displayed in the prudent and appropriate use of resources.

Collaboration among judges and staff and with the Bar, the community, and others interacting with the Court to foster creativity and innovation in accomplishing our mission.

Service Excellence exceeding expectations regarding service and a constant search for improvement through collaboration.

MISSION STATEMENT: [The mission statement is a confirmation of the organization's purpose that describes its fundamental reason for being, inspires and directs change, connects and motivates people, and serves as a reference point in the strategic planning process.]

The mission of the Superior Court of California, County of El Dorado is to preserve and enhance the rule of law in El Dorado County by providing all persons a fair, efficient, and accessible forum for resolving disputes, protecting public safety, and righting wrongs.